

# Umbraco Cloud - Privacy, Data and Transparency with Microsoft Azure

At Umbraco, we understand the importance of trusting your service providers with your data. We run rigorous internal testing, external auditing and 3rd party penetration tests on our own code. Yet what about server, data and infrastructure security on your Azure-hosted Umbraco Cloud site? Umbraco Cloud runs on the solid shoulders of Microsoft Azure which means that all projects allocated on the service are protected by Microsoft Azure security, privacy and data collection practices.

## Why is it important?

When selecting a cloud provider to underpin Umbraco Cloud, privacy and data protection were of the highest consideration. Microsoft has more than 20 years experience in building enterprise level software and hence have robust practices with which they are completely transparent. Microsoft makes readily available the policies governing customer data, its storage, how it is secured as well as who can access it.

What this means for you as an Umbraco Cloud customer is that Azure is resilient to attack, user access is controlled and data is secure and encrypted so your project benefits from the practices in place. These protective measures apply both to our use of Azure as Umbraco HQ and to your individual projects that we have allocated on Azure.

So what are the protective measures in place?

1. **How does Microsoft secure your data?** Microsoft enforces mandatory development processes to embed security requirements into their software. [Read more from Microsoft.](#)
2. **Where is your data stored?** All Azure data centre locations are disclosed and our Umbraco Cloud data centres are all located in Europe. [Read more from Microsoft.](#)
3. **Who can access your data?** Microsoft engineers do not have default access to your data and all data access is governed by the Online Services Terms. [Read more from Microsoft.](#) Umbraco technicians have access to all Umbraco Cloud data.
4. **What happens if government requests access to data?** We will first redirect the party requesting information to obtain it directly from customer. We will inform you of requests made unless we are under legal obligation not to do so. Data is only provided to the party when under legal obligation to do so. [Read more from Microsoft.](#)
5. **How do you know Microsoft conforms to privacy standards?** Most services are independently validated and Microsoft meets key compliance standards. [Read more from Microsoft.](#)

## Does this apply worldwide?

Microsoft conforms to Global Standards as well as many industry-specific or country-specific standards. For Government or Financial clients this means Umbraco Cloud is a safe choice as Azure is governed by broad compliance and has transparent validation of compliance requests available, if required for your specific needs.

## Find out more from Microsoft

You can access the full [Microsoft Azure Trust Center](#) to read more about compliance and specific certifications.